
CARE INSTRUCTIONS - TPC16 Treated Glass

Thank you for choosing a bespoke Frameless Shower from Glasstrends.

We are positive you will benefit from selecting a Glasstrends product. All Glasstrends products and installations are designed and carried out to meet with the highest levels of quality, service and safety. If you require any further information please contact us directly on 020 7223 4017.

Operating instructions

- Opening of door not to exceed an angle greater than 90 degrees from closed position. (Except Bi-Fold hinges)
- When closed, the door will rest in position.
- In an open position, the door will hold at an angle of 90 degrees (Except Bi-Fold hinges)
- Do not spray TPC16 surface protector directly into or onto hinges.
- Avoid contacting the glass with heavy or hard objects as this may result in the glass being damaged.
- Squeegee water off the glass after every use.
(Glasstrends Deluxe Chrome squeegee £19.95 plus P&P)
- **Do not** use abrasive cleaners, razor blades or scrapers on the glass or fittings.

TPC16 Surface Protection

Glass that is treated with TPC16 surface protector seals and protects the glass surface helping to prevent mineral build up, spotting and staining. This treatment is not permanent and requires regular re-application of the TPC16 to prevent limescale and soap permanently staining the glass surface.

A complementary bottle of TPC16 is supplied with your shower. Additional bottles of TPC16 can be purchased (£14.95 per 500ml bottle plus P&P) from Glasstrends on 020 7223 4017.

Cleaning Instructions

- For best results squeegee water off the glass after every use.
(Glasstrends Deluxe Chrome squeegee is available for £19.95 plus P&P)
- Most household glass/shower cleaners may be used, check the manufactures instructions before use.
- Clean the shower glass often and regularly. At least once a week under normal domestic use.
- **Do not** use abrasive cleaners, razor blades or scrapers on the glass.
- Re-apply TPC16 surface protection after each clean or when water stops “beading” down the glass surface. Re-application times will vary depending on water hardness and level of use.
- The door seals are a “push on” fit and can be easily removed from the glass and cleaned in warm soapy water.

GLASSTRENDS FREE OF CHARGE GUARANTEE

- Glasstrends Ltd. Ten year guarantee covers the glass and fittings purchased from Glasstrends Ltd. which become defective during the Ten-year guarantee period. The guarantee is valid for Ten years from receipt of full payment.
- Polycarbonate door seals are guaranteed for three years.
- Site works and installations carried out by Glasstrends Ltd are guaranteed for five years.
- Clearshield coated glass is guaranteed to be effective for five years. Clearshield after care cleaner must be used to validate the guarantee. The use of other cleaning products will invalidate the Clearshield guarantee.
- This guarantee is available to original purchasing individuals only, provided that the guarantee form is completed and returned to Glasstrends within 30 days of receipt of goods or installation.
- The benefit of this guarantee cannot be transferred to a third party.
- If the product is defective in materials or manufacture the original purchaser must contact Glasstrends within 30 days of the fault occurring.
- If the product purchased is defective in materials or manufacture Glasstrends Ltd will, at our discretion either replace, repair or refund the faulty part or whole of the goods purchased. This will constitute our sole obligation under this guarantee.
- The guarantee covers normal domestic use only and does not cover faults caused by wilful damage, neglect, misuse (including inappropriate cleaning*) failure to follow recommended instructions, use in abnormal conditions, accidental breakage, excessive substrate or building movement and other events out of the manufacturer's control.
- We do not guarantee against the growth of mould on silicone joins.
- The guarantee does not cover any product that has been modified, altered, transformed or relocated in any way without the prior written consent of Glasstrends Ltd.
- Upon being replaced, any defective parts shall be returned immediately to Glasstrends and become the property of Glasstrends.
- The guarantee is only valid for products purchased, installed and used for private domestic purposes in the United Kingdom.
- This guarantee does not cover 100% water retention around a door or opening.
- This guarantee does not cover faults caused by failure to operate the goods in accordance with the instructions provided.
- This guarantee does not cover compensation for the loss of use of the goods or consequential loss of any kind.
- The guarantee is in addition to and does not affect your statutory rights.
- ***Our Care Instructions provide advice on correct cleaning methods.**

FREE OF CHARGE GUARANTEE

PLEASE COMPLETE AS APPROPRIATE AND RETURN TO GLASSTRENDS LTD:

TITLE:

FORENAME: SURNAME:

ADDRESS:
POSTCODE:

TELEPHONE NUMBER:

DATE OF INSTALLATION:

QUOTE/REF NUMBER:

I/We confirm that I/We have read and agree to the above Terms and Conditions of this guarantee.

SIGNATURE:

PLEASE PRINT NAME:

DATE:

FOR OFFICE USE ONLY:
Valid from: Valid to:.....